

## Julien Coquet

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40 years old - French national

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## Digital Analytics Expert Consultant, Product Specialist and Evangelist

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### Achievements

Certified with Adobe, Google and Webtrends analytics solutions

Translated reference works by Avinash Kaushik and Eric T. Peterson.

Authored training DVDs for Google Analytics and Google Tag Manager

Designed and promoted Hub'Scan, an award-winning SaaS platform for digital marketing data quality assurance.

Managed worldwide analytics projects for top brands in retail, luxury, automotive, finance, insurance, travel – and more.

Managed **HP EMEA** web analytics across 40 country sites, integrating Omniture advanced tagging and campaign management into complex web content management systems.

Assisted major **consumer electronics** industry actors in the definition of enterprise-wide key performance indicators, the implementation of KPIs and the deployment of a reporting strategy that generates actionable insight.

Helped **Cineworld** - the UK's leading cinema ticket reservation site - deploy Google Analytics on their website. Cineworld now has a better visibility on their site's performance and Web sales capabilities to their very engaged audience.

Assisted **Brico** (Belgium's leading hardware retail store) in their implementation of Google Analytics. With Adwords, cross-channel campaign integration and the analysis of e-commerce tracking, they boosted their online sales 23% over Q4 2007

Assisted major actors in the **energy** and **medical/pharmaceutical** industries in selecting the right web analytics solution by first implementing Google Analytics, sometimes with up to 300 profiles, and then moving on to more robust solutions such as Yahoo! IndexTools, Omniture SiteCatalyst or Unica NetInsight.

## Past experience

### **VP Product Management and Chief Evangelist – Hub'Scan, Boston, MA**

01/2015 – present (6 months)

In charge of product development, marketing and evangelization of Hub'Scan, an automated SaaS platform for webmarketing tag quality assurance.

More information at <http://www.hub-scan.com>

### **Director - Digital Analytics Services – Hub'Sales (Business&Decision Group)**

06/2009 – 12/2014 (5 years, 6 months)

Digital Analytics consulting, implementation, evangelism, training, client relationship management. engagement manager, quality assurance.

In charge of Web Analytics implementation processes and documentation.

### **Analytics Country Manager - France - LBi Group, Brussels (LBi acquired OX2)**

02/2008 – 06-2009 (10 months)

Web Analytics consulting, implementation, evangelism, training, client relationship management.

### **Analytics Country Manager - France - OX2, Brussels**

11/2006 – 01/2007 (14 months)

Web Analytics consulting, implementation, evangelism, training, client relationship management, implementation processes and documentation.

### **Consultant - Web Technologies – Capgemini France, Grenoble**

02/2001 – 10/2006 (5 years, 9 months)

Internet consulting and functional management for large-scale, European Web projects.

Clients include Hewlett Packard, Total, Schneider Electric, Cegetel

Expertise with Omniture SiteCatalyst, web services, Opensource evangelist

### **Web Analytics Program Manager, EMEA – Capgemini France for HP EMEA, Grenoble**

02/2002 – 10/2005 (4 years)

Omniture SiteCatalyst regional pilot for HP's worldwide metrics program

Definition of requirements, KPIs, variable mappings, implementation, processes

Supervision of the switch from HBX to Omniture SiteCatalyst and deployment over 40+ country sites in EMEA (200+ report suites)

User training for business and technical audiences

Report definition, analysis and delivery of custom automated dashboards

Expertise with Omniture SiteCatalyst, HBX, Javascript

## **Skills**

### **Digital/Web Analytics**

Over 15 years experience in digital/web analytics and website performance measurement

Certified product specialist: Adobe Analytics, Google Analytics, AT Internet, WebTrends Audit, consulting, analysis, process definition and evangelism

KPI definition, implementation, dashboarding and reporting

Data integration

Product training (technical and business)

### **IT/Web skills**

Technical writing: functional requirement and process documents

Content and platform management

Technical expertise with all things Web: HTML, XML, Javascript, Ajax, PHP, CSS, Java

Database skills (MySQL, SQL, Oracle)

### **Relational skills**

Relational management with customers and partners

Agent of team and change management

Act as interface between management and technical teams

Training and workshop delivery

### **Language skills**

French: native;

English: fluent;

Spanish, Portuguese: conversational

## Education & Training

### **Engineering degree in Internet Project Management and Multimedia Authoring**

National Polytechnical Institute - Grenoble

Internet authoring; media integration and asset management

### **Masters degree, Latin American Studies**

State University of New York, Albany, USA

Social studies – anthropology, sociology, modern languages

### **Masters degree in Modern Languages**

Grenoble III Stendhal University

Major in English, minor in International Marketing -

### **Bachelors degree in Modern Languages**

University of Aberdeen, Scotland - Erasmus program

English, Spanish, economics, politics

## Personal information

### **Clubs & societies**

Digital Analytics Association (Country representative for France)

Top Contributor for Google Adwords and Analytics

Owner/moderator of the Google Analytics Group on Google+

Owner/moderator of the Google Tag Manager Group on Google+

Owner/moderator of the French Web Analytics forum at <http://analyseweb.fr/+1>

Management of several web sites and online communities

### **Blogs/Writing**

Personal blog at <http://juliencoquet.com/en> (en/fr)

Translated Avinash Kaushik's *Web Analytics 2.0* into French

Translated Eric T. Peterson's *Big Book of Key Performance Indicators* into French

### **Hobbies**

Cooking, foreign languages, Web culture, TV series, video games, travelling

### **Sports**

Martial Arts (karate black belt), skiing, hiking, swimming, scuba diving